

April 16, 2020



Aloha Valued Customer,

As the COVID-19 pandemic continues to impact our communities, the health and well-being of you and your family, our team members, and our community remains our priority. As we navigate through these uncertain times, we will continue to change our policies to keep up-to-date as new information arises.

We will implement strict preventive measures in line with the recommendations of the Centers for Disease Control and Prevention (CDC) and the Hawaii State Department of Health. Our employees will be following these measures to ensure we remain a responsible company due to pandemic prevention guidelines. Due to the new face mask requirements of both Mayor Kirk Caldwell of Oahu and Mayor Derek Kawakami of Kauai, GPRS will be implementing the following requirements upon visitors to all our stores and offices:

- Wearing of masks covering nose and mouth for all visitors
- Visitors: access to our showroom stores will be on a limited basis; access to our offices will be by appointment only
- Sign in and out with contact information
- Please follow physical distancing guidelines (staying at least 6 feet apart)
- If you feel ill, do not visit
- Avoid visiting if you or your family member has traveled outside of Hawaii in the last 14 days

We will be implementing these procedures for visitors statewide to keep us all safe and healthy. Please bear with us as we try to service all customers as a responsible company serving Hawaii communities in these changing times.

Cordially,



Raymond Nii
Vice President